

SALES TERMS AND CONDITIONS

Flower camping les Nobis d'Anjou
SARL CAMPING LES NOBIS D'ANJOU
Siret : 800 337 420 00023
TVA intracom : FR 81 800337420
N° arrêté préfectoral : C49-044235-001
4 stars

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Article 1 - Sales Terms and Conditions

The present sales terms and conditions rule all the stays sold on the website www.campinglesnobis.com. They are included in the contract binding the establishment and the customers.

The client agrees to acknowledge these terms and conditions prior to any booking request for a stay concerning himself and any other person enjoying the stay.

According to the law in force, the present terms and conditions are available for the client for information only and prior to any contract for holiday purchase. The terms and conditions are available on written request to the establishment office.

Article 2 - Booking conditions

2.1 Price and payment

All prices are given in Euros, including VAT. The client's attention is drawn to the fact that the tourist tax is not included in the price.

Modes of payment accepted

As a deposit or balance, you can pay for your booking or your stay using the following payment methods:

By French bank cheque or postal cheque, bank card, bank transfer, cash.

Camping pitches booking requests: Pitches booking requests are nominative and nontransferable. The lease is only effective after the establishment agreed and has received the deposit and the administration fees.

Rented accommodations booking requests: Rented accommodations booking requests are nominative and nontransferable. The lease is only effective after the establishment agreed and has received the deposit and the administration fees.

Should you have any delay on the day of arrival and don't warn the establishment, the accommodation will be available 24 hours after the arrival date mentioned on the lease. After this time limit and without written message, the booking will be cancelled and the deposit will remain acquired for the establishment.

2.2 Changing your booking request

No discount will be granted for late arrivals and/or early departures.

2.3 Cancellations

Due to the buyer:

All cancellations must be notified by post, which shall go into effect on the date of receipt of the letter.

- More than 30 days before arrival, the amount of the deposit shall be kept by the campsite.
- Less than 30 days before your arrival, the total amount of the rented accommodation, booking fees and insurance fee shall be kept.

For possible damages, we ask you to take out cancellation or stay interruption insurance at the time of your booking.

2.4 Withdrawals

The legal dispositions related to withdrawals on on-line sales do not apply to tourist services (article L.121-20-4 from the French Code of the consumer).

For any on-line booking, customers will have no right of withdrawal.

2.5 Cancellation Insurance

We advise you to subscribe cancellation insurance. This contract offers you cancellation insurance enabling you have the paid sum back if you cancel your stay or leave earlier under certain events and circumstances (illness, accident, etc.).

Insurance rates:

Pitch : 3.5%

Accommodations : 3.5%

Article 3 - During your stay

3.1 Arrivals and departures

In rented accommodations, arrivals from 4 p.m. and departures before 10 a.m.

In rented pitch, arrivals from 13 a.m. and departures before 12 a.m.

3.2 Guarantee

A € 250 guarantee will be deposit on your arrival. It will be given back on your departure during the reception opening hours and after inventory of fixtures. Any damage will be invoiced and added to the price of the stay as well as the cleaning fees if the accommodation is not perfectly clean when you leave. If you cannot attend the inventory of fixtures, your guarantee will be sent back by post.

3.3 Departures

Any delay for giving back the key and leaving the pitch after 10 a.m. will be invoiced one extra night. Should your stay be extended, you must warn the establishment at least 24 hours before the departure date set previously.

3.4 Animals

Two Animals are allowed inside the accommodations.

3.5 Policies and procedures

In accordance with the law in force, the client agrees to subscribe to the Policies and procedures, listed in the *Préfecture*, available at the reception desk, it will be given on demand.

Article 4 - Liability

The establishment is not liable for any damages on the holiday-maker's equipment. Holiday-makers must have subscribed civil liability insurance for their equipment (FFCC, ANWB, ADAC, etc.).

Article 5 - Applicable Law

These general conditions are subject to French law and all disputes concerning their application falls under the jurisdiction of the commerce Court to Angers.

Article 6 - Mediation of consumer disputes:

In accordance with the provisions of the Consumer Code concerning "the process of mediation of consumer disputes", the customer has the right to make free use of the mediation service offered by SARL CAMPING LES NOBIS D'ANJOU. The mediator "consumer law" thus proposed is MEDICYS.

This mediation device can be reached by:

- electronic way: www.medicys.fr;

- or by post: MEDICYS - *MEDICYS - Centre de médiation et règlement amiable des huissiers de justice- 73, Boulevard de Clichy, 75009 – Paris.- FRANCE*