

INFORMATIONS CLIENT / Customers information

NOM / Name : PRÉNOM / First Name : DATE DE NAISSANCE / Date of birth :
 ADRESSE / Address :
 CODE POSTAL / Post Code : VILLE / City : PAYS / Country :
 TÉLÉPHONE / Phone : PORTABLE / Mobile Phone :
 E-MAIL / E-mail :@.....

Toutes les personnes séjournant sur le camping doivent être inscrites sur le contrat de location.

INFORMATIONS PARTICIPANTS / Informations participants

NOM / Name	PRÉNOM / First Name	DATE DE NAISSANCE / Date of birth	ÂGE / Age

HÉBERGEMENT / Accommodation rental

ARRIVÉE : ... / ... / 2022 à partir de 16h
 Arrival from 4 pm
DÉPART : ... / ... / 2022 avant 10h impérativement
 Departure before 10 am imperatively

1 <input type="checkbox"/> Mobil-home Loire 3 ch, 6/7 pers	6 <input type="checkbox"/> Mobil-home Montreuil 2 ch, 4 pers
2 <input type="checkbox"/> Mobil-home Maine 2 ch, 4/5 pers	7 <input type="checkbox"/> Mobil-home Tuffault 2 ch, 4/6 pers
3 <input type="checkbox"/> Mobil-home Thouet 2 ch, 3 pers	8 <input type="checkbox"/> Mobil-home Nobis 1 ch, 2 pers
4 <input type="checkbox"/> Mobil-home PMR 2 ch, 4 pers	9 <input type="checkbox"/> Chalet Anjou 2 ch, 5 pers
5 <input type="checkbox"/> Mobil-home Saumur 3 ch, 6 pers	10 <input type="checkbox"/> Coco Sweet 2 ch, 4 pers sans sanitaires
11 <input type="checkbox"/> Bungalow Toilé 2 ch, 5 pers	

Réservation emplacement

Acompte de 30 % à la commande + 20 € de caution badge d'entrée et bac de tri (restituée à votre départ).
 60 % à J-15 avant l'arrivée, le solde à l'arrivée.
 Si séjour d'une nuit, règlement de la totalité à la commande.

Réservation location

Acompte de 30 % à la commande + caution de 300 €, le solde 4 semaines avant votre arrivée.
 La caution vous sera restituée lors de votre départ après vérification de votre hébergement par nos soins.

MODE DE RÈGLEMENT (cf. conditions générales)

- Carte bancaire Chèque Chèque vacances (papier ou e-connect)
 Virement bancaire :

J'ai lu les conditions de réservation et déclare les accepter, j'accepte de me conformer au règlement intérieur du camping, au port du bracelet. Je m'engage à payer le solde de mon séjour conformément aux conditions générales de vente. Le numéro d'emplacement ou de location ne vous sera remis qu'à votre arrivée.

EMPLACEMENT / Caraving pitch

ARRIVÉE : ... / ... / 2022 à partir de 14h
 Arrival from 2 pm
DÉPART : ... / ... / 2022 avant 12h impérativement
 Departure before noon imperatively

<input type="checkbox"/> Emplacement Confort + + / + 1 + 10A	
<input type="checkbox"/> Emplacement Premium + / + 1 + 10A + frigo + bbq gaz + 1 table et 6 chaises	
<input type="checkbox"/> Emplacement Privilège côté rivière / 110 m ² + / + 1 + 10A	
<input type="checkbox"/> Forfait Étape cycliste (sans élec.) + +	<input type="checkbox"/> Forfait Étape + + camping-car 17h/10h
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Dimensions : x	

OPTIONS CAMPING

- Enfants de - 3 ans :
..... pers. (gratuit)
 Enfants de 3 à 6 ans :
..... pers. (gratuit - 3 ans)
 Personne suppl. (+ 7 ans) :
..... pers.
 Location réfrigérateur
35 €/sem ou 6€/la journée

OPTIONS LOCATIONS

- Location drap lit 1pl.
...X... 12 €/séjour
 Location drap lit 2pl.
...X... 15 €/séjour
 Location lit bébé
15 €/sem

OPTIONS COMMUNES

- Location barbecue à gaz
35 €/sem ou 6€/la journée Location chaise bébé
10 €/sem
 Animaux domestiques (1 max. par emplacement ou hébergement) - Tarifs selon période
 Assurance annulation Premium
 Confort

Autres demandes :

Date et signature
 précédée de la mention
 «lu et approuvé»

INTRODUCTION

These Terms and Conditions of Sale apply to all services offered on the website CAMPING PARADIS LES NOBIS D'ANJOU or any other means of communication.

The purpose of the website content is to inform clients. Some of the services offered may be subject to change depending on the occupancy rate and/or may only be available on certain dates during the season. Prices are provided for information purposes only and are subject to change and valid only for the current season. The service will be provided at the rate applicable on the date of the order. Prices include all taxes. Any change in the VAT rate will result in a change in the price. In accordance with the Tourism Code, CAMPING PARADIS LES NOBIS D'ANJOU reserves the right to make changes to the information on the website or any other means of communication. Major changes will be communicated on the website as erratum.

1* Booking conditions and prices:

The reservation is final upon receipt of the down payment and the information form thoroughly filled out and with the agreement of our reservation department.

The option period of a rental may vary depending on the period and availability. The campsite reserves the right to remove options that have not received any payment after the expiry date or if there are no more rentals available and demand is high.

- For the hire of rental accommodation and pitches, the request must be accompanied by a payment of 30% of the price, as well as 1 damage deposit by credit card for €300 which will be returned to you on your departure after rental check out.

The balance will DEFINITELY have to be paid 4 weeks prior to arrival.

- Booking less than 4 weeks before arrival at the rental.

Payment of the full amount for the stay will be required on booking. In this case payment by cheque will not be accepted.

- For lack of the whole payment 4 weeks before arrival, your reservation will be simply cancelled without refund of the down payment.

- Method of payment: Payment may be made with holiday vouchers, credit card or bank transfer (the campsite bank details will be provided on request) or by credit card.

- The rental is personal: It is forbidden to sublet or transfer the rental accommodation or pitch to a third party. Please note, for reasons of safety and insurance, it is forbidden to exceed the prescribed number of occupants in each rental.

In both rental accommodation and pitches, the number of occupants shall consist of adults, children and babies. In mobile home, chalet and canvas bungalow rentals, no tents will be permitted on the pitch. If numbers are exceeded in the rental properties or on camping pitches, your booking will be simply cancelled and in no event will a refund be made. Minors must be accompanied by their parents or legal guardians.

- Particular request: The Nobis d'Anjou Campsite cannot guarantee any particular request made at the time of booking. The number of your pitch will only be given to you on arrival.

- The maps and photos displayed in brochures and on our website are not contractually binding.

Any request for a change (dates, types of rental accommodation) must be confirmed in writing by the customer and is subject to agreement.

2* Cancellation:

The Nobis d'Anjou campsite offers you the chance to take out cancellation insurance which under certain conditions will provide either a full or partial refund for your stay.

Therefore, taking cancellation insurance is highly recommended: 4,5 % of the total amount of the stay for accommodation rental or camping pitches (minimum €10). Exceptional conditions for COVID 19 (ask the campsite).

For more information, please see the general terms and conditions of the contract: www.valeurs-assurances.com

In the event of cancellation where cancellation insurance has not been taken out, the deposit shall be forfeited to the Nobis d'Anjou Campsite in full as payment for damages and this for any reason whatsoever.

3* Prices:

Deposits for the accommodation rental, caravanning pitch: deposits €20. €300 is required to cover possible damage.

In order to make your arrival smooth and easy, it compulsory and essential that some of the deposits be sent by credit card imprint upon booking. If you do not pay a damage deposit, your booking will not be confirmed.

These damage deposits will be returned on the day of your departure after a departure inventory has been carried out by us at a time arranged in advance between 8 am and 10 am. In the event of a departure outside reception opening hours, these damage deposits will be returned to you by post in the fortnight following your departure. We would remind you that the renter is responsible for cleaning and for leaving the interior and the area in the immediate vicinity of the plot being rented in a perfect state of cleanliness. On your arrival you will be given an inventory sheet so that you can check the property being rented and inform us of any errors you have noticed within 24 hours. After this period has elapsed this will no longer be accepted, and any objection raised at the end of the stay will be considered as null and void. Likewise, a damage deposit of €20 and €100 for forfeit premium, is required from campers for the barrier pass which allows access to the camping area.

4* Information:

The accommodation rentals are from Saturday or from Wednesday between 4pm the following Saturday or from Wednesday 10 am at the latest. Pitches are rented from 2 pm to 12 (departure day).

In the event of later arrival, please inform the campsite of simple phoned. Should inaccurate information be provided, the contract will be automatically terminated and all sums paid will be forfeited to the campsite. You must inform us of any possible delay in your arrival in order to keep your rental accommodation or pitch. The management reserves the right to relet the rental accommodation or the pitch if no news has been heard 24 hours after the date fixed.

Animals: Pets are accepted with the exception of first and second category dogs ranked as «dangerous». Dogs must be tattooed and vaccinated and evidence provided of this (only one animal per rental accommodation and per pitch), they must be kept on a lead and in no event may animals be left alone in the rental accommodation or the camping pitches in the absence of their owners, who are civilly responsible for them.

If you forget personal effects and wish to have them returned, a minimum contribution of € 10 will be requested depending on the type of shipment chosen and the volume of the package.

Return time: about 2 weeks

CAMPSITE REGULATIONS

Liability: The Nobis d'Anjou campsite may not be held liable in the case of theft, loss or damage of any nature whatsoever during or following a stay. The management is only responsible for items left at reception.

Insurance covering your civil liability is compulsory for a stay on the campsite grounds (please check the vacation clause in your insurance contract covering risks of fire and water damage).

1* **Visitors:** Any visitors from outside the campsite visiting holidaymakers may only be admitted to the campsite under the responsibility of their hosts. They must identify themselves and register at reception in order to pay the specific charge for visitors. For identification purposes a deposit of €10 per person will be requested for wristbands and vehicles must be parked in the car park outside the campsite. Departure before 11 pm.

2* **Swimming pool:** Opening of the pools from April to September. The management reserves the right to alter opening hours or close the swimming pools for technical, hygienic or safety reasons (particularly in the light of current or predicted weather conditions). If for reasons outside our control (bad weather, water quality, etc.) the water park has to be closed, this shall not give rise to any refund.

It is forbidden to wear long shorts, Bermuda shorts, T-shirts and shoes in the water. Swimwear is obligatory, boxer swimming trunks are accepted. Young children must be dressed in a specialized diaper for swimming and may not be naked under any circumstances. For reasons of security and comfort, access to the waterpark is forbidden to any person from outside the campsite.

3* **Wearing of the wristband:** (provided on your arrival) is COMPULSORY at all times until the end of your stay. It provides access to entertainment and swimming pools, helps to increase security within the campsite and identifies you as a customer.

4* **The campsite barriers** are open between 7.30 am and 11 pm. Traffic movement is forbidden between 11 pm and 7.30 am to ensure peace and quiet for campers. To access the interior of the campsite, you must be in possession of the access code which will be given to you on the day of your arrival (you will be asked to pay a deposit of €20).

5* **Charcoal barbecues** are allowed on the campsite under certain conditions (see reception). For your safety, it is preferable to use an electric plancha or a gas barbecue. Collective charcoal barbecues are at your disposal free of charge. They must be maintained and emptied at the end of each use. Never throw ashes without first soaking them with water and making sure there is no risk of combustion. A fire extinguisher is available in case of emergency.

Individual gas barbecues can be hired at reception.

6* **The Nobis d'Anjou campsite** reserves the right to use any types of video or photographic media on which you and your children may appear during your stay for the publicity requirements of the campsite (website, brochures). If you do not wish so, do please inform the campsite management in writing.

7* **The camp manager** has the duty to penalise any serious breaches of the regulations and if necessary to expel the perpetrators.

The lessee agrees to fully comply with and abide by the regulations posted inside the campsite; any violation or failure may result in sanctions and in some cases the termination of the contract.

8* **Rental accommodation and pitch prices** are given inclusive of tax with 10 % VAT at the rate applicable on the day when they were fixed. Any later change to the applicable VAT rate occurring between the time when the prices were fixed and invoicing for the stay will give rise to a corresponding change in the price inclusive of tax, which the customer shall accept unconditionally.

9* **Any disputes** shall fall under the sole jurisdiction of the District Court.

10* **Under the provisions of the consumers Code** regarding «the consumer dispute mediation process», the customer can enter a consumer ombudsman within a maximum time of 1 year, and only after entering the customer service campsite by recorded delivery.

The coordinates of the Ombudsman may be contacted by the customer are:

CM2C - 14 RUE ST JEAN - 75017 PARIS - TEL 0189470014